

# Local issues update

- Live Well Barnsley
- APC reporting
- Medicines Ordering

**Barnsley**  
**LiveWell**

The logo for Barnsley LiveWell features the word "Barnsley" in a bold, black, sans-serif font, positioned above the word "LiveWell" in a large, light blue, rounded sans-serif font. A small blue circle is placed to the left of "Barnsley". To the right of the "Well" part of "LiveWell", there is a colorful graphic of four stylized human figures in green, orange, purple, and pink, appearing to be in motion or dancing.

# Live Well Barnsley

- an on-line directory of services with contact information for over 900 care, wellbeing and support services, both registered and non-registered.
- The directory focuses on services for adults as there is a separate directory for children and families services - the Family Services Directory

# Content

- The site contains a very broad range of services that can be loosely defined as care and wellbeing services.
- This ranges from CQC registered services, i.e. care homes and domiciliary care agencies, to small, community based clubs, societies and interest groups that may be run in a local church hall or similar venue.
- There are many services aimed at keeping people active and involved with their local community and many of these cater for, or are inclusive of, older people and/or people with various types of disability.



- <https://www.livewellbarnsley.co.uk/>

# Barnsley Interface Issues Pathway

Identify Issue

Complete a form

The completed form should be sent to [barnsleyapcreport@nhs.net](mailto:barnsleyapcreport@nhs.net) where it will be logged and distributed to the investigation lead for the organisation concerned.

The form will then be reviewed and investigated according to local procedures and protocols.

The appropriate section of the form or investigation summary will be completed with the outcome of this investigation.

Once completed the form or investigation summary will be sent back to [barnsleyapcreport@nhs.net](mailto:barnsleyapcreport@nhs.net).

The issue will be closed and the 'APC Issues log' will then be updated to reflect this.

**Community Pharmacy - Identified themes (Total number of reports= 35)**

MDS / Venalink	11	MDS/Venalink add a degree of complexity to the dispensing process and are for patients who require more assistance. Extra care required for all stages of prescribing, dispensing and transfer of care	To feedback via LPC
Transfer of care	14	Communication breakdown between prescriber and dispenser when dose/drug changes	To feedback via LPC
Right drug, wrong strength	9		
Repeat items issued not wanted	10	Pharmacies need to be careful when ordering on behalf of patients and surgeries need to review repeat ordering processes	
Liquid Spironolactone and Furosemide	2	Extra care needed for children on liquid medication when moving from secondary care to primary care	Article in MMT newsletter around dosing risks with liquid medication in paediatrics.

Theme	Number of reports*	For discussion at APC		Actions
		Issue	Outcome	Action
<b>GP Practice - Identified themes (Total number of reports= 72)</b>				
Refusal to prescribe demeclocycline at request of specialist (unfamiliarity, specialist nature, cost)	2	Discuss change of traffic light status from green to Amber G	Traffic light status change agreed	<ol style="list-style-type: none"> <li>1. traffic light list and formulary to be updated</li> <li>2. Amber G guideline to be produced</li> <li>3. Include article in Med Man newsletter</li> </ol>
Shared Care	6	Amber G guidelines - not formal sign up but guidance should still be sent. Confusion around Amber G classification	practice concerned to clarify difference between Amber (SCG) and Amber G	If not sending the Amber G guidelines - could a link to the guidance be included on Clinic Letter.
Prescribing Error / Summary Care record	47	Discrepancies on patients repeat medication.	To look at these reports in more detail to identify recurring issues	Article in MMT newsletter re importance of keeping patients repeat medication upto date.



## Examples (Feb 2018)

- Community pharmacy requested repeat medication on patient behalf. Sitagliptin requested but had been stopped by diabetes team in DECEMBER.
- Community pharmacy requested repeat medication on patient behalf. Patient currently residing in care home.
- Community pharmacy requested repeat medication on patient behalf. Levothyroxine 100mcg requested. Patient had dose increased to levothyroxine 125mcg in October 2017.

## Examples (Feb 2018)

- MDS patient - gets her scripts issued as 4 x 7 on green FP10 dated a week apart.
- 15/1/18 we were asked by the surgery to stop Atorvastatin and Amlodipine with immediate effect.
- We have just ordered the next batch of 4 scripts on behalf of Mrs J and someone at the surgery has added the Amlodipine and Atorvastatin back on (not ordered by us). They did this as items were still on 'repeat'.

# Medicines Ordering

- Progress Updates on Pharmoutcomes
- If your pharmacy changes its policy in advance let the CCG know
- Any queries contact the generic mailbox on **barnsleyccg.MOSW@nhs.net** or contact the Medicines Management Team on **01226433798** between 9am - 4pm.