


**BEST 17 March 2021
Cancer**

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Session Agenda

- C-Signs – Cancer Clinical decision making tool- demonstration and Q&A time
 - Ideas to consider- for using your Health and Well-being Coaches or Care Co-ordinator Role to support with achievement of QOF, core contracts and specifications
 - Please use the chat box for questions /comments or you can contact us afterwards
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- A decorative graphic at the bottom of the slide featuring several overlapping, wavy lines in shades of teal, light blue, and green, creating a sense of movement and flow.

**Care Co-ordinator role
– Ideas of how
support practices for
Early Diagnosis of
cancer and Living
with Cancer**

Case funding people
whom are non-attendees
for screening and
encouraging to attend

Picking up 2 week cancer wait referrals and being main contact for patients throughout their journey including while having tests and then onward referral at end of the hospital referral process

Using the C-sign tool to monitor pathways with low referrals and provide dashboard to practice meeting.

Using them to support the behavioural insight work i.e.. Amending letters/texts , working alongside staff whom are trying the nudges out

Picking up 2 week cancer wait referrals whom need pre-habilitation before can have surgery or support to access physical exercise options

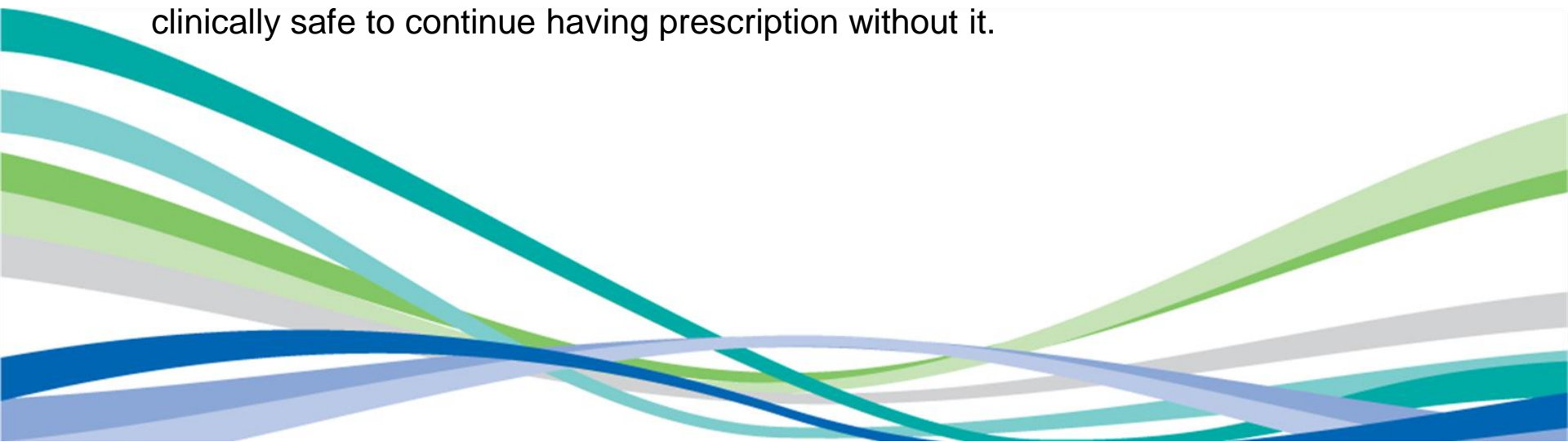
chasing patients not returning the FIT test and contacting patients to complete it

Picking up with GPs'/ANP cancer care reviews – support for patients and families e.g hospice self management course, social prescribing; dealing with impact; triaging the patients

Snap Shot

Apollo Court Medical Practice Dr Guntamukkla

- Undertook a system re-set to gain a snap shot of non-attendees
- Then rang about 5 patients to deep dive and ask why they never attend -
- “Too scared of what I may find”.... “I am ok so what is the point of a review?” “I had a blood tests a few year ago and I was ok ...”
- Now to work in reducing health inequalities have allocated an existing HCA to work 10 hours clinical and 20 hours (for a year) whom will be a Clinical Care Quality Co-ordinator – they will proactively contact and identify non-attendees and aim to get them to engage with the practice and other staff associated with it for e.g. clinical pharmacists , social prescribing; health and well being Workers .
- Using medication review as a lever i.e. you need to come into have review as not clinically safe to continue having prescription without it.



Care Co-ordinator role To consider: for meeting QOF and PCN specifications

anticipatory care for frailty - case finding, enrolling patients on reducing de-conditioning programmes, with health and wellbeing coaches supporting patients who are not at the threshold for needing therapy involvement but do need to help to increase physical activity, improve their diet and mood.

Supporting with QOF and core contracts – **Annual Health Checks for SMI and LD** for example.

Thinking how roles can work with **Health and Wellbeing Coaches** to run pre-education health session for people not ready to go on longer more structured session e.g pulm rehab, DAFNE, Low Calorie Diets

Working with **Health and Well Being Coaches** to identify people suitable for long term conditions group consultations and supporting people to engage including carers

Using clinical system to identify patients whom suitable for NDPP/ ringing and inviting

Working with diabetes /BREATHE service and locality teams to identify people who are frequent attendees and supporting risk stratification and referrals into self management options - use VISTA etc

Supporting people whom are not coming forward to the practice due to Covid fears and working with local groups to raise awareness

Supporting patient whom are on a waiting list due to the Covid impact for e.g. with alternative options, with accessing digital solution's, transport , stay fit and healthy – whether that be smoking cessation, weight / exercise or with managing the mental health strain of managing a condition whilst waiting

Targeting non-attendees to come to practice for reviews etc

Any questions?



How about discussing at your PCN Locality Meeting your ideas about how these posts can be used to support your Practice and Locality working.

