

# Commissioning update

- EHC
- APC reporting

# EHC

- Phased introduction
- PGD – use POM pack
- Aged 14 to 24
- Barnsley residents or registered with Barnsley GP's
- Follow up from Spectrum via referral form

# APC Reporting

Clinical Governance

APC Reporting

Medication Management System

# APC Reporting

Date Completed

## Issue Identified by: \_\_\_\_\_

Name

Job Title

Organisation

## Issue category and who was involved \_\_\_\_\_

### Issue Category

- Dispensing Error
- Prescribing Error
- Medication Supply Issue
- Medicines Administration
- D1 Communication
- Other Hospital Communication
- Formulary Related
- Shared Care Issue
- Summary Care Record
- Other GP Communication
- Care/Nursing Home
- Other

### Issue Involving

- Hospital- BHNFT
- Hospital - SWYFT
- Hospital - non Barnsley
- General Practice
- Community Pharmacy
- Care/Nursing Home
- Care Organisation
- Community Nursing
- Other



• APC Reporting provision successfully entered and saved

• The following system generated provision report letters are available

[Basic Provision Record](#)

[Barnsley Interface Issue Report >>](#)

Secure email is queued to send

## Issue Details \_\_\_\_\_

Patient NHS Number

GP Practice

Date Issue Identified   
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Issue Identified

Action taken and outcome

Date Action taken   
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

# APC Reporting: Examples

- Most commonly reported relate to MDS
- Wrong Strength
- Wrong Medicine
- Missing Medicine
- Wrong Patient

# APC Reporting: Examples

- Amended epilepsy meds at request of specialist nurse.
- Upon review of med history noted that levetiracetam was on repeat template and had been issued in May 18 and 3 times in September 2018; **however notes clearly state that this had been stopped in December.**
- I contacted community pharmacy who advised my they had dispensed according to their records and scripts had been claimed for.
- Contacted specialist nurse to inform and for advice Dispensing Error specialist nurse spoke to patient,
- Patient had not taken the levetiracetam.
- The **community pharmacy had ordered for her** and she had **told them on more than one occasion she wasn't taking.** She had given the tablets back to the pharmacy.
- Remove from repeats.

Home

## Log in

Registered user? [Log in here](#)

New user? [Register here](#) to start using the NRLS.

## Welcome to NRLS Reporting

The National Reporting and Learning System (NRLS) is a central database of patient safety incident reports. Since the NRLS was set up in 2003, the culture of reporting incidents to improve safety in healthcare has developed substantially.

All information submitted is analysed to identify hazards, risks and opportunities to continuously improve the safety of patient care. Please [click here](#) for further information.

**The published Organisation Patient Safety Incident Reports are generated by the Explorer Tool and can be found [here](#).**

**For the published data workbook, please [click here](#).**

**For the monthly published data reports [click here](#) and for the National Patient Safety Reports [click here](#).**

After logging in you can:

- Upload incident reports from your local risk management reporting system
- Review incident reports submitted by your organisation
- View incident reports submitted online to the NRLS for your organisation

- <https://report.nrls.nhs.uk/nrlsreporting/>

# LPC Activity

- LPC website <http://psnc.org.uk/barnsley-lpc/>
- LPC newsletter (sign up via website)
- Pharmacy BEST events
- Pharmoutcomes Activity Reports