

Local Services Update

- Axe the FAX
- EHC Update
- MMS – annual review
- APC Reporting

APC Reporting

Date Completed

Issue Identified by: _____

Name

Job Title

Organisation

Issue category and who was involved _____

Issue Category

- Dispensing Error
 - Prescribing Error
 - Medication Supply Issue
 - Medicines Administration
 - D1 Communication
 - Other Hospital Communication
 - Formulary Related
 - Shared Care Issue
 - Summary Care Record
 - Other GP Communication
 - Care/Nursing Home
 - Other
-

Issue Involving

- Hospital- BHNFT
 - Hospital - SWYFT
 - Hospital - non Barnsley
 - General Practice
 - Community Pharmacy
 - Care/Nursing Home
 - Care Organisation
 - Community Nursing
 - Other
-

Issue Details _____

Patient NHS Number

GP Practice

Date Issue Identified
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Issue Identified

Action taken and outcome

Date Action taken
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

APC r

Clinical Governance

APC Reporting



• APC Reporting provision successfully entered and saved

• The following system generated provision report letters are available

[Basic Provision Record](#)

[Barnsley Interface Issue Report >>](#)

Secure email is queued to send

APC reports

Prescription for clonidine 25mg tablets (Directions 2 tablets twice daily), Quantity: 112 tablets sent EPS to pharmacy. The Item was MCS so practice asked for an alternative. Alternative done but when asked EPS for clonidine to return to spine for cancellation, pharmacy unable to do so as informed item had been claimed for by them.

APC reports

Patient receiving 7 day RD Rxs for NOMAD, surgery assumed receiving weekly. Recent history of overdose. Identified pharmacy supplying 4 x weekly packs at a time

Patient was referred to Medication Management service 7/10/2019 by myself

Practice have not received a care plan for this patient or any other communication

APC reports

CPCS notification received regarding an emergency supply made for amitriptyline 50mg tablets (12) and 1 x Clenil 100 inhaler on 8/2/2020. As patient reported to have forgotten to order his prescription. However, patient has never been prescribed either item from GP before. Patient is taking amitriptyline 25mg tablets but not 50mg.

APC reports

Rang pharmacy, spoke to relief pharmacist. They confirmed that an emergency supply was actually made for Mirtazapine, Amitriptyline 25mg and Propranolol for 3 days– which patient is routinely prescribed.

Pharmacist was unable to access Pharmoutcomes to see if CPCS template had been filled in incorrectly but will leave a message for the pharmacist involved to correct the Pharmoutcomes record.

APC reports

- TCAM issues
- Scripts “dropping down” not cancelled
- SCR incorrect