

Ear Syringing Update

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Previously...

- No ear syringe policy in place
- Every surgery and service doing different things
- Not an equitable service in Barnsley.

The Plan

- To develop an ear care policy for services across Barnsley that focuses on self care and self management of ear wax.
- To be used across community and general practice settings.
- We planned to obtain collaborative feedback from several agencies involved in ear care procedure.

Our Findings and Actions

- We found through feedback from all agencies that there was no continuous pathway for ear care in Barnsley.
- We created a pathway, patient leaflet and report on findings to evidence our work.
- We presented the above to several agencies, including ENT, Clinical Directors Board in Primary Care and SWYPT Commissioners to obtain their feedback and approval.
- Due to an inability to obtain feedback from ENT, we cannot change or comment on the referral processes to them regarding ear care. Due to this, we advise that the current processes regarding referrals to the specialist dept remain the same.
- Once cleared by senior clinicians we are ready to roll out the pathway.

What Happens Next?

- The pathway is going to be rolled out across primary and community settings.
- We would encourage everyone to review and consider using the pathway. We are hoping that with a consistent approach this will become embedded into future practice, enabling patients to be entitled to an equitable service which is standardised across the Barnsley patch.

Any Questions?

Thankyou!

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- We would like to thankyou for your input early in this project.
 - By attending the forums and asking/answering queries you have all helped to formulate this pathway and assist us in our research!