

NHS Rainbow Badge

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Almost
a quarter

of NHS patient-facing staff
have heard their colleagues
make negative remarks
about LGBT+ people

Unhealthy Attitudes (2015),
Stonewall



Almost
one in four

LGBT people (23%) have
witnessed discriminatory
or negative remarks against
LGBT people by
healthcare staff

LGBT in Britain -
Health Report (2018),
Stonewall

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Half of
LGBT people

(52%) experienced depression
in the last year

LGBT in Britain -
Health Report (2018),
Stonewall



More
LGBT+
teenagers

than their peers self-harm,
or attempt suicide

School Report (2017),
Stonewall



More than
two in five

trans young people have
tried to take their own life

School Report (2017),
Stonewall



Nearly half

of teenagers who identify as
LGBT+ report being bullied at
school for being LGBT+

(Stonewall School Report 2017)



One in five

LGBT people (19%) aren't out
to any healthcare professional
about their sexual orientation
when seeking general
medical care

LGBT in Britain -
Health Report (2018),
Stonewall



One in seven

LGBT people (14%) avoid seeking
healthcare for fear of discrimination
from staff

LGBT in Britain -
Health Report (2018),
Stonewall



**Almost
six in 10**

**health and social care
staff don't think sexual
orientation is relevant to
healthcare**

**Unhealthy Attitudes (2015),
Stonewall**

What's the big deal?

Surely things are much better
now!

Homophobic and transphobic hate crimes surge in England and Wales

Reports of anti-gay and lesbian hate crimes have more than doubled in five years

rotterdam









Low Expectations

- Lesbian & bisexual women are twice as likely to have never had a cervical smear test
- 21% thought that LGB women were at lower risk of cervical cancer
- Half of lesbian women are not out to their GP
- 1 in 5 lesbian and women have deliberately harmed themselves
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- 1 in 4 gay and bisexual men have never been tested for STIs
- 41% of LG&B people over 55 live alone compared to 28% heterosexual people
- 1 in 6 LGB are not confident that their GP and other health services would be able to understand and meet their needs

What can you do?

E,D&I Policy

Targeting services specifically at LGBT+ patients

Patient experience surveys

Auditing policies to examine their impact

Display gay-friendly policies

Use images of same-sex couples and their families in promotion materials

Ensure preventative health messages don't exclude gay people

What can you do?

- Don't assume people will open up about their sexual orientation
- Train staff on why patient's sexual orientation may be relevant
- Train staff to explain to patients why the patient's sexual orientation may be relevant
- Open-ended questions
- Acknowledge when a patient tells you they are gay
- Display clear policies on confidentiality and non-discrimination

