

# National Pharmacy Audit

- ❖ Patients with diabetes
- ❖ Encourage uptake of flu vaccination
- ❖ Conduct audit between October and December 16<sup>th</sup> for one week
- ❖ Enter data via on line portal by 30<sup>th</sup> December 2018

***70% of people with diabetes identified by the pharmacy staff during the dispensing of a prescription or in another way, are offered public health advice on the importance of them receiving a flu vaccination.***

**PSNC**

**NHS**  
England

**2018/19 Community Pharmacy  
Contractual Framework National  
Clinical Audit**

**Flu vaccination for people with diabetes**

October 2018

NHS England Publications Gateway Reference: 08528

[www.psn.org.uk](http://www.psn.org.uk)  
[www.england.nhs.uk](http://www.england.nhs.uk)

# Quality Payment Scheme 2018/19

- **Updated gateway and quality criteria**
- **Review point 15<sup>th</sup> February 2019**
- **Correction period for contractors not meeting gateway criteria**

# QPS 18/19 - Gateway Criteria

1. Must be offering an **advance service** *eg MUR, NMS, NUMSAS*
2. NHS.UK entry must be **up to date** including bank holiday hours.
3. Last completed **CPPQ** publicly available on NHS.UK page
4. Pharmacy staff must be able to **send and receive NHSmail** from their shared premises NHSmail account which must have at least **two live linked accounts**
5. IT operating system **compliance** with the **NHS Digital** Warranted Environmental Specification

# QPS 18/19 - Quality Criteria

## Patient Safety: Safety Report

(20 points)

1. Updated patient safety report (since last review)
2. Identifies and manages risk with specific look alike sound alike errors (LASA) identified from NRLS, including actions to prevent these
3. Upload any LASA reports to the NRLS and keep records

NHS top combination by likelihood and harm caused	
Propranolol	Prednisolone
Amlodipine	Amitriptyline
Carbamazepine	Carbimazole
Azathioprine	Azithromycin
Atenolol	Allopurinol

# QPS 18/19 - Quality Criteria

## **Patient Safety: Risk Management (20 points)**

1. 80% of registered pharmacy professionals have completed the CPPE Risk Management training
2. An example of a risk review for the premises

# QPS 18/19 - Quality Criteria

## **Patient Safety: NSAID Audit**

**(20 points)**

1. Complete NSAID audit
2. Notify GP where professional concerns raised
3. Share data with NHSE
4. Incorporate Learning

# QPS 18/19 - Quality Criteria

## Public Health: HLP and Children's Oral Health (15 points)

1. HLP level 1
2. 80% of staff have completed CPPE children's oral health training assessment

# QPS 18/19 - Quality Criteria

## **Digital/Urgent Care: NHS111 Dos**

**(2.5 points)**

1. NHS 111 Directory of Services up to date



# QPS 18/19 - Quality Criteria

## **Workforce: Dementia Friends**

**(2.5 points)**

1. 80% of all pharmacy staff are trained “Dementia Friends”

# QPS 18/19 - Quality Criteria

## **Clinical effectiveness: Asthma Review (20 points)**

1. Evidence of asthma patients for whom more than 6 short acting bronchodilators were dispensed within a 6 month period have been referred
2. Evidence all children aged 5-15 prescribed an inhaled corticosteroid for asthma have a spacer and a personalised action plan or have been referred where this is not the case.