



LMC Update

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Guidance on Changes Regarding Access

The contractor must take steps to ensure that all of the following means of contacting the practice are available throughout core hours-

- a) By attending the contractor's practice premises
- b) By telephone; and
- c) Through the practices' online consultation tool...

Must provide an appropriate response having regard to the urgency of their clinical need and the need to avoid jeopardising the patient's health

Appropriate response must be provided during the following core hours if contact is made out of hours and during the day on which core hours fall for contacts in hours.

What does this mean for practices?

It is Barnsley LMC's view that this policy is in direct competition with GPs to comply with Health and Safety legislation and GMC's GMP and as such:

- 1. From 1st October 2025, patients must be able to contact the surgery via all 3 modalities during core hours
- 2. The response must be given before midnight on the day it is received
- 3. Must involve active triage, cannot be a blanket response, this would need to be clinical triage for anyone presenting with Symptoms.
- 4. Once safe capacity has been reached practices should:
 - a. declare themselves red on DOS/by completing capacity and demand tool & informing the ICB
 - b. Assume all requests are urgent and redirect o NHS 111, A&E or walk in centres

See full Guidance from BBO LMC

- The LMC is working with other LMCs in SY and BHF and PCN CDs
- Not successful in the NNHIP National Neighbourhood Health Implementation programme
- There will be a second wave and GPs need to consider what they would want from participation
- Still not clear what 'Neighbourhood Health' means for practices but GP partnerships must be at the heart of any plans.

Advice and Guidance

- Advice and Guidance
- We are underutilising this currently
- Consider when this is used £20 is welcome as an admin charge for brief advice that may reduce referrals
- Code now use SNOMED CT code 820641000000100
- Telederm will count for this purpose so ensure coded
- Long list of actions for the GP is not appropriate.
- Evidence is GP time cots over £200 per hour, HCA time £60 and PN time £90
- WE ALWAYS retain the right to refer see BMA template letters



Shared care and Locally commissioned services Update

- Baselining work done
- Agreement in principle to starting again and ensuring commissioning gaps are resolved.
- 4 Place solution all LMCs agree IOS and that PSSRU figures should be used
- Collective action has changed the view of ICB and preliminary agreement to accept our proposed figure for Tirzepetide prescribing.



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- Proposal to have SY wide QR code for feedback on all trusts
- Drop down menu to allow feedback between places.
- LMC and trust leads to resolve themes
- Patient leaflet what to expect from your referral in line with Primary secondary care interface document
- Agreement to be sent through trust communications can also be utilized by practices at point of referral posters or through websites



What to expect from your hospital appointment

Telephone, online or face-to-face



Tests and investigations

- The specialist will arrange all necessary tests.
- · They will communicate results to you.
- If you have not received your results, contact the specialist's secretary.



Prescriptions

- The specialist will provide the first prescription for any new or changed medication.
- They will explain the reason and possible side effects.
- You may need to collect it from the hospital pharmacy.



Follow-up appointments or onward referrals

- The hospital will arrange any required follow-ups or referrals to another specialist.
- If you do not receive this, contact the specialist's secretary.



Sick or fit note

- If treatment makes you unfit for work, the specialist should issue a sick note when you leave.
- · Ask them if you need one.

QUICK GUIDE

Your specialists are responsible for:

- Looking after your test results
- Providing a prescription when needed
- Issuing a sick note if required
- Providing you will follow up or onward referral appointment if necessary.

LMC Breach of Contract

- We are still collecting contract breaches please continue to submit.
- Regular meetings with Simon Enright Medical Director specifically to address breach of contracts.
- More breach submissions help highlight and resolve issues.



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Getting Involved and Elections

- We are currently recruiting members to join LMC Board.
- Duties: Attend monthly meetings, contribute/attend other meetings, help raise and address issues, hold directors to account.
- More members on the board better representation!





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Thank you for listening.

Questions?



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