Local issues update

- Transfer of care pathway
- Medicines Ordering
- Medication Management Scheme

Pharmacy Programme

Overview

- The Pharmacy Programme covers a population of over 1,300,000 people accessing services via community pharmacies and registered with GPs across the area. This population is served by a comprehensive range of providers which include a Teaching Hospital, a Childrens Hospital, and Mental Health and Social Care Trusts,
- Our system is experiencing increasing pressure, our modelling of financial challenge clearly shows that we need to reduce our cost base, improve our sustainability and enhance our offer to the public.
- We have identified priorities for change, underpinned by transformational enablers, which together will help us to address our financial gap by 2020/21. In years one and two we will progress key initiatives to lay the foundations of our STP over the next five years.
- All of our plans are and will be built on collaborative relationships and consensus amongst our system leaders which we will continue to develop to ensure the success of our STP, and which provide the foundations for an integrated health and social care system in the future.

Our vision for South Yorkshire & Bassetlaw is to provide affordable care built and given locally around communities of 30-70,000 people.

By doing this, services will be tailored to local need and, supported by less complicated locality and county wide arrangements, will allow us to give joined up care to people close to or in their own homes, with less need to go to hospital.

Six initiatives on which we will focus in 2016/17-17/18

1 Implement digital solutions which allow electronic transfer of medication information between hospital and community pharmacy to help minimise medication errors

2 Increase the number of l pharmacists working in all care settings to undertake clinical medication reviews in addition to maximising utilisation of MURs and patient support under the new medicine service (NMS)

3 Develop systems which allow pharmacists working in partnership with GPs to provide LTC support following diagnosis, monitoring and adjustment of treatments in accordance to patient care plans

4 Fully integrate "pharmacy first" for non-emergency episodic care in all local urgent care pathways, including implementation of the national programme for NHS 111 referrals to community pharmacy

5 Develop and implement health economy wide systems to reduce pharmaceutical waste related to inappropriate repeat medicine ordering.

6 Develop community pharmacies into Heathy Living Pharmacies, becoming the "go-to" destination for support, advice and resources on staying well and living independently.

Six priorities on which we will focus in 2016/17-17/18

P1 Reduce medication errors across the primary and secondary care interface

P2 Improve patient clinical outcomes by ensuring medicines are optimised at every opportunity

P3 Greater utilisation of the pharmacy expertise around medicines in the management of Long Term Conditions

P4 Promote community pharmacy as the first port of call for advice and treatment of common ailments

P5 Reduce waste around prescribed unused medicines

P6 Maximise pharmacy contribution to the health and well being agenda

An underpinning programme of transformational enablers includes:

- Becoming a system with a collective focus on the whole person.
- Developing communities so that people have the skills and confidence to take responsibility for their own health and care.
- Developing the workforce across our system so that it is able to deliver new models of care.
- Using technology to enable patients and our workforce to improve wellbeing, care, outcomes and efficien
- Redevelop our services and estate to ensure patients have services closer to home.
- Ensuring full integration of pharmacy with GPs and other primary care providers

To enable delivery of the following:

- An integrated pharmacy service configured to deliver medicines optimisation
- Full utilisation of the clinical resource of the pharmacy professions
- The NHS obtain maximum value from the services it commissions from pharmacy and the medicines it invests in to treat patients; and there is;
- A hugely enhanced contribution to patient care by the pharmacy professions

- Implement digital solutions which allow electronic transfer of medication information between hospital and community pharmacy to help minimise medication errors

- Reduce medication errors across the primary and secondary care interface

Medicines Ordering

- Progress Updates on Pharmoutcomes

- If your pharmacy changes its policy in advance let the CCG know

- Any queries contact the generic mailbox on
  barnsleyccg.MOSW@nhs.net
  or contact the Medicines Management Team on
  01226433798 between 9am - 4pm.

Medication Management Scheme

- Scheme to be updated – next BEST event
- Interim measures
- New referral form

Medication Management Scheme

- Telephone the Pharmacy; Ask to make a "Medication Management Service" referral. <u>It's very important that this exact language is used and particularly that the term MUR is NOT used (as this refers to a different type of review being undertaken as part of a national service).</u>

- Complete a referral form (attached) and send it. Always follow up with the Pharmacy to ensure it has been received. If emailed ask for a confirmation email to be sent to you or follow up with a call.

MMS Referral Form

NHS
Barnsley Clinical Commissioning Group
Putting Barnsley People First

NHS
Barnsley Clinical Commissioning Group
Putting Barnsley People First

Referrer Details

Name of Referrer	
Job Title	
Place of Work	
Work Telephone Number	
Signature	
Date	

Please return the medicine management service care plan for this patient to:-

Please send a copy of the medicine management service care plan for the patient (if appropriate) to:-

Patients Personal Details

Title	
Forename	
Surname	
Preferred Name	
Gender	

Marital Status	
Date of Birth	
Age	
NHS Number	
First Language	
Second Language	
Address Details	
House/Flat Name/Number	
Street	
Town/City	
Postcode	
Telephone (Landline)	
Telephone (Mobile)	

GP	
GP Name	
GP Surgery Name	
GP Surgery Telephone Number	
GP Address (if known)	

Support Networks	
Next of Kin	
Contact Name	
Home Telephone Number	
Mobile Telephone Number	
Emergency Telephone Number	
First Contact (if not next of kin)	
Contact Name	
Home Telephone Number	
Mobile Telephone Number	
Emergency Telephone Number	
Second Contact	
Contact Name	
Home Telephone Number	
Mobile Telephone Number	
Emergency Telephone Number	

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Questions?

LPC Activity

- LPC website   http://psnc.org.uk/barnsley-lpc/

- LPC newsletter (sign up via website)

- Pharmacy BEST events

- Pharmoutcomes Activity Reports

LPC website

- Pharmacy Photographs
- Images of Barnlsey
- HLP Initiatives

LPC newsletter

- Pharmacy Photographs
- HLP Initiatives
- Share (anonymous) safety issues – part of QPS