

Commissioning update

- MDS working group
- APC reporting
- MMS

MDS Good Practice Guidelines

MDS: Secondary Care Issues

Increase in requests for MDS

- Occupational therapists requesting
- Bed crisis – seen as a fast track solution
- Seen as a fix all

Impact on hospital pharmacy

- Unpredictable workload
- Risks due pressure on pharmacy resources
- Demands for MDS after pharmacy cut off times

No standardised assessment tool for MDS suitability

MDS: Community Services Issues

Community nursing receiving inappropriate referrals for medication administration support:

patients not supported to become independent with self-administration

High Risk Outreach Patients;

due to frequent changes to medication the outreach pharmacy will supply all medicines for patients who have MDS to reduce risks. This has cost and resource pressures associated.

Patient Choice :

Potential to disenable patients from making decisions about their medicines
i.e. choice to omit certain medications

MDS: General Practice Issues

Complex process for prescribers to understand:

Most practices will have one member of staff who deals with MDS scripts

Understanding the dispensing process – knowing which week is on is not always the same as the GP

record

No **standardised** assessment tool for MDS eligibility – appropriate request?

7 day scripts being issued in installments allowing changes midway through the repeat

Knowing who is issuing scripts for **shared care drugs**

Patients are not always involved in ordering the medications they need
e.g. **items not supplied in the tray**

MDS: Community Pharmacy Issues

Communicating changes:

- dose changes
- medicines stopped / started
- missing items – intentional or not?
- not able to access appropriate clinician to discuss patient issues and make joint decisions

Staff resource – time consuming – MDS is not a funded service

Trust between HCP's – accepting an appropriate assessment has been carried out

Patients not understanding their responsibilities' and implications of having one off items dispensed elsewhere

Safe **Delivery** arrangements

MDS Good Practice Guidelines

- Feedback and questions

APC Reporting

Clinical Governance

APC Reporting

Medication Management System

APC Reporting

Date Completed

Issue Identified by: _____

Name

Job Title

Organisation

Issue category and who was involved _____

Issue Category

- Dispensing Error
- Prescribing Error
- Medication Supply Issue
- Medicines Administration
- D1 Communication
- Other Hospital Communication
- Formulary Related
- Shared Care Issue
- Summary Care Record
- Other GP Communication
- Care/Nursing Home
- Other

Issue Involving

- Hospital- BHNFT
- Hospital - SWYFT
- Hospital - non Barnsley
- General Practice
- Community Pharmacy
- Care/Nursing Home
- Care Organisation
- Community Nursing
- Other



• APC Reporting provision successfully entered and saved

• The following system generated provision report letters are available

[Basic Provision Record](#)

[Barnsley Interface Issue Report >>](#)

Secure email is queued to send

Issue Details _____

Patient NHS Number

GP Practice

Date Issue Identified

Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Issue Identified

Action taken and outcome

Date Action taken

Enter as dd-mmm-yyyy (eg 23-Feb-1989)

APC Reporting: Examples

- Most commonly reported relate to MDS
- Wrong Strength
- Wrong Medicine
- Missing Medicine
- Wrong Patient

Home

Log in

Registered user? [Log in here](#)

New user? [Register here](#) to start using the NRLS.

Welcome to NRLS Reporting

The National Reporting and Learning System (NRLS) is a central database of patient safety incident reports. Since the NRLS was set up in 2003, the culture of reporting incidents to improve safety in healthcare has developed substantially.

All information submitted is analysed to identify hazards, risks and opportunities to continuously improve the safety of patient care. Please [click here](#) for further information.

The published Organisation Patient Safety Incident Reports are generated by the Explorer Tool and can be found [here](#).

For the published data workbook, please [click here](#).

For the monthly published data reports [click here](#) and for the National Patient Safety Reports [click here](#).

After logging in you can:

- Upload incident reports from your local risk management reporting system
- Review incident reports submitted by your organisation
- View incident reports submitted online to the NRLS for your organisation

MMS Changes

- New fees
- Update medication plan and send to Clinical Pharmacist linked to GP as well as Care provider
- Plans must be done at least annually

Pharmacyfirst Implementation Plan

- Letter out to Pharmacies giving notice 1st of August 19 implementation plan.
- Followed by:-
 - Resource Pack completed
 - PharmOutcomes Platform changes completed
 - PharmacyFirst Scheme resources “call back “ – quarantine and new materials circulated
 - Campaign materials/resources out before end of May

LPC Activity

- LPC website <http://psnc.org.uk/barnsley-lpc/>
- LPC newsletter (sign up via website)
- Pharmacy BEST events
- Pharmoutcomes Activity Reports