

Independent Domestic Abuse Services
Lives free from fear, harm and violence

IDAS Information session



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Introductions

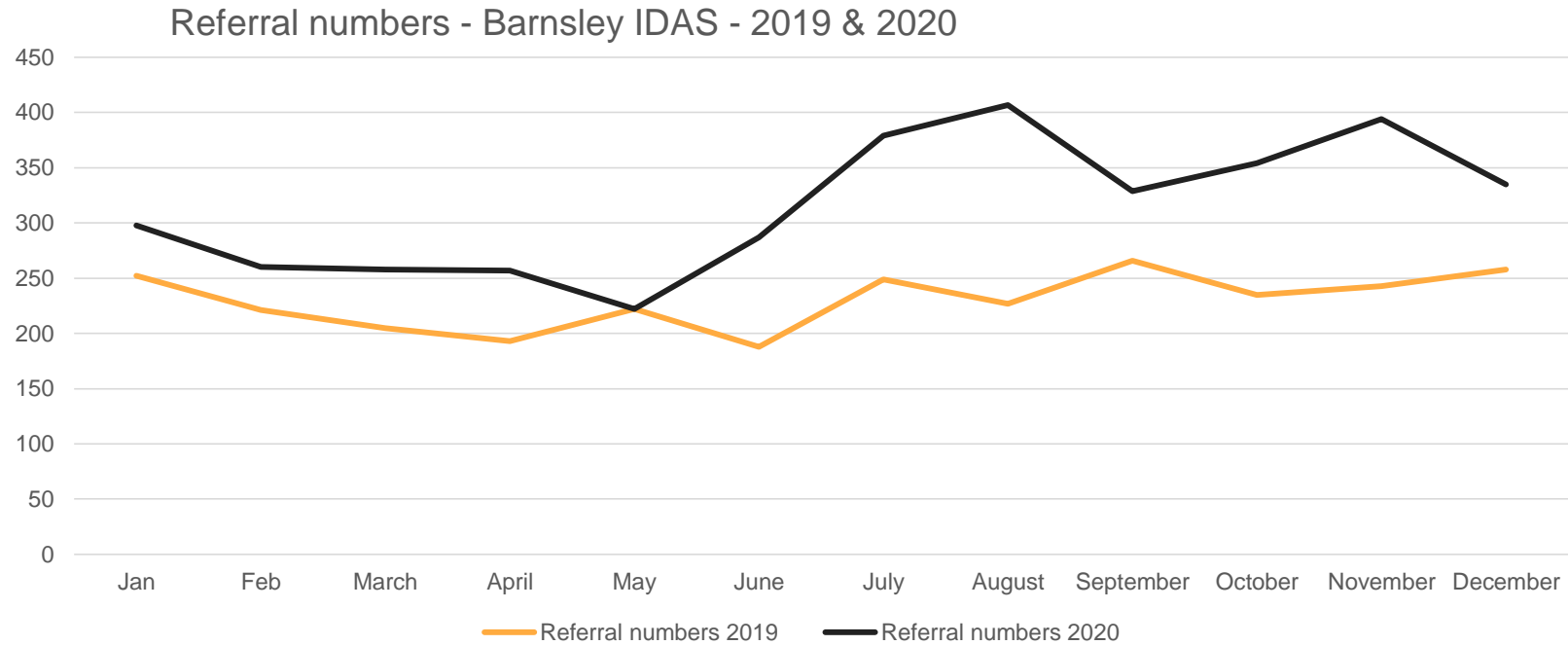


Aims and Objectives of today

- Figures
- Journey of a referral
- What does DA look like & how to respond.
- MARAC
- Q&A



Referral numbers – 2019/2020



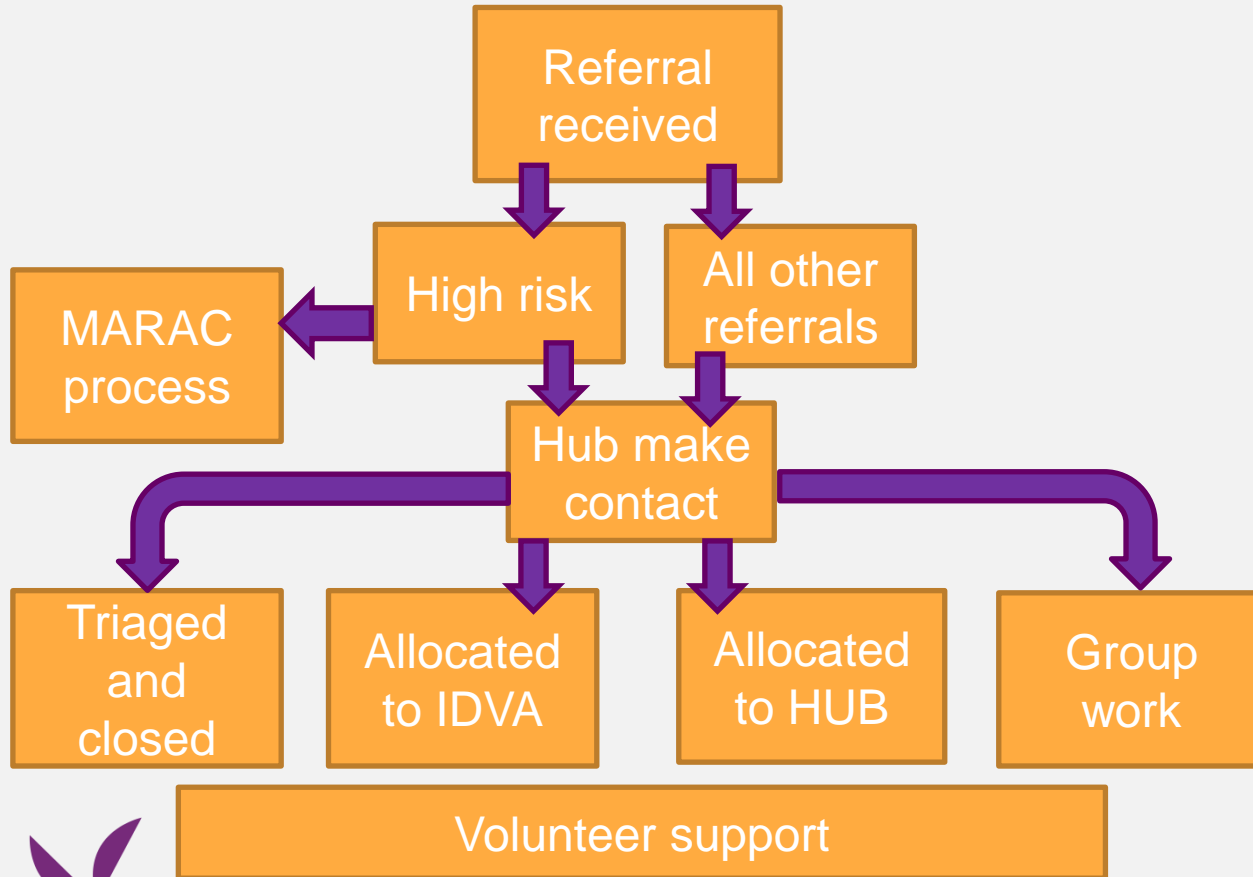
2019 – 2759 referrals
2020 – 3780 referrals



- We managed over 22,000 referrals
- We dealt with more than 20,000 helpline calls
- We supported more than 10,000 people in the community
- We provided intensive support and accommodation to over 150 families
- We trained over 8,000 professionals.
- Our websites received over 300,000 page views
- We were followed or liked by more than 15,000 people

IDAS – Referral Journey

Dedicated Freephone number 03000110110
Mon-Fri (8am – 7pm) and Weekends (11am – 7pm)



Consent

Standard and medium – only refer with consent

High - refer with or without consent

Response times

Standard and medium – 72 working hours.

High – 24 working hours.

High's are made priority.



What is the definition of domestic abuse.....

The UK government's definition of domestic abuse is "any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality."

What does it look like

- **More than physical violence**
- **It's a pattern of behaviour- to take away the clients liberty stripping away their sense of self;**
- **Using tactics to isolate, degrade, exploit and control**
- **Frightening or actually hurting the victim**
- **Some of the tactics used are criminal**

Controlling behaviour is:

- a range of acts designed to make a person subordinate and/or dependent by
- isolating them from sources of support,
- exploiting their resources and capacities for personal gain,
- depriving them of the means needed for independence, resistance and escape
- regulating their everyday behaviour.

How to respond

- Listen
- Don't ask too many question's
- Try to validate what the person is telling you- that they are believed
- Encourage them to say as much as they want
- Don't make choices for what the person needs to do next
- Keep opinions to yourself
- Be patient
- Demonstrate respect and empathy
- Gain the persons consent to make a referral to IDAS for support – provide them with IDAS information, for when they are ready

MARAC



Where to send your referral

Telephone – 03000110110

DASH Risk Assessment –

idva.service@barnsley.cjsm.net

MARAC referrals -

barnsley.marac@barnsley.cjsm.net

Online Referral – www.idas.org.uk

Live Web Chat – www.idas.org.uk*

Referrals can be made either directly (self-referral) or via partner agencies

NOTE: Consent is required for all referrals that do not meet the high risk threshold

*Webchat available 4pm-6pm weekdays,
monitored by regional staff in Barnsley & North Yorkshire



Questions & Answers

Thank you for attending and for your contributions.

