

If you are Deaf, hard of hearing or have speech difficulties, you can now contact NHS England using the Next Generation Text (NGT) service if you wish to make a complaint about your experience with GPs, dentists, opticians or pharmacy services and you don't feel you can contact the place you wish to complain about.

Please contact NHS England using Next Generation Text (NGT), dial 18001 followed by 0300 311 22 33.

You can also use this service for information from NHS England about GPs, dentists, opticians or pharmacy services or if you want to tell someone about good service you have received.

