

# Medication Management Service

- ❖ The aim of the Medication Management Service is to implement a controlled safe environment where Home Care Services and their managers are able to carry out the controlled administration of medication that meets the specific needs of each service user.
- ❖ The medication policy governs all home care service provision throughout Barnsley and has been developed in conjunction with service providers, care management, health care workers and pharmacists.

# 2017-18 Claims

annual claim	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Grand Total	Old	New	Difference
500	71	69	60	75	74	64	63	67	69	51	51	54	768	8448.8	9344	895.2
500	68	69	70	69	50		56	55	111	56	56	54	714	7889.9	8814	924.1
500	49	49	49	58	48	55	56	57	57	59	57	58	652	7248.2	7300	51.8
0	42	42	44	43	39	43	42	41	38	39	36	33	482	4988.7	6070	1081.3
0	42	42	42	40	43	38	38	35	35		62	30	447	4626.45	5557	930.55
500	36	38	38	38	37	35	35	34	31	28	28	27	405	4691.75	4519	-172.75
500	21	21	16	25	25	26	23	23	19	21	21	21	262	3211.7	2946	-265.7
500	24	23	21	21	21	20	24	23	20	20	19	19	255	3139.25	2805	-334.25
500	23	22	20	22	22	22	21	19	18	19	21	19	248	3066.8	3176	109.2
500		22	25		49	28	24		29	13	12	11	213	2704.55	2663	-41.55
0	23	21	18	20	18	18	20		21	18	18	17	212	2194.2	3420	1225.8
500	14	14	15	16	19	19	18	19	19	19	19	18	209	2663.15	2619	-44.15
500	26	15	15	16	16	14	14	15	14	17	17	15	194	2507.9	3286	778.1
0		24	26	27		24			22	43	20		186	1925.1	2366	440.9
0	13	13	17	11	12	13	11	13	16	17	15	15	166	1718.1	2082	363.9
0	14	15	14	15	13		14		26	14	14	13	152	1573.2	2120	546.8
500	11	11	11	12	12	12	12	13	12	15	12	12	145	2000.75	2491	490.25
500	25	27	27	26	25								130	1845.5	1622	-223.5
500	10	12	9	10	9	9	9	9	9	9	9	19	123	1773.05	1545	-228.05
500	6	5	6	7	7	7	7	9	10	10	11	11	96	1493.6	1120	-373.6
500	13	12	12	22				7	7	7	8		88	1410.8	1608	197.2
500	4	8	7	7	6	5	8	8	9	9	8	6	85	1379.75	1255	-124.75
0	16	8		16		7	12	5	5	6			81	838.35	1403	564.65
500	7	6	6	12	6	9	9				10	10	75	1276.25	825	-451.25
500	8	7		9	10	1	14			12	6		67	1193.45	737	-456.45
500	6	6	6	7	7	6	5	5	5	4	5	5	67	1193.45	801	-392.45
500		3	3	3	4	4	4	6	4		5	4	40	914	760	-154
500	3	3	4	4	4	3	2	2	2	2	2	2	33	841.55	491	-350.55
500			10					10				10	30	810.5	1994	1183.5
500			10	9	10								29	800.15	447	-353.15
500	2	2	2	2	2	2		3	1	2	2	2	22	727.7	562	-165.7
500	4		2	2	4		2	2		2	2	2	22	727.7	434	-293.7
500	2		4							1	1	1	9	593.15	227	-366.15
500	1			1				1	1	2		1	7	572.45	461	-111.45
500			1										1	510.35	395	-115.35
													83500.25	88265	4764.75	



Mar-18	Grand Total	Old	New	Difference
54	768	8448.8	9344	895.2
54	714	7889.9	8814	924.1
58	652	7248.2	7300	51.8
33	482	4988.7	6070	1081.3
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21	262	3211.7	2946	-265.7
19	255	3139.25	2805	-334.25
19	248	3066.8	3176	109.2
11	213	2704.55	2663	-41.55
17	212	2194.2	3420	1225.8
18	209	2663.15	2619	-44.15
15	194	2507.9	3286	778.1
	186	1925.1	2366	440.9
15	166	1718.1	2082	363.9
13	152	1573.2	2120	546.8
12	145	2000.75	2491	490.25
	130	1845.5	1622	-223.5
19	123	1773.05	1545	-228.05
11	96	1493.6	1120	-373.6
	88	1410.8	1608	197.2
6	85	1379.75	1255	-124.75
	81	838.35	1403	564.65
10	75	1276.25	825	-451.25
	67	1193.45	737	-456.45
5	67	1193.45	801	-392.45
4	40	914	760	-154
2	33	841.55	491	-350.55
10	30	810.5	1994	1183.5
	29	800.15	447	-353.15
2	22	727.7	562	-165.7
2	22	727.7	434	-293.7
1	9	593.15	227	-366.15
1	7	572.45	461	-111.45
	1	510.35	395	-115.35
		<b>83500.25</b>	<b>88265</b>	<b>4764.75</b>

# Changes to the service

- CCG made changes based on feedback from pharmacies
- Removal of annual fee
- More flexibility in assessment process

# Changes to the Fees

## Current

- £500 annual retainer
- £10.35 monthly

## New

- £75 patient registration
- £25 update to medication plan
- £11 monthly

Can only claim one of the above per month

Date of Review

**NB: You can only claim for one activity per month per patient. If you enter more than one intervention you will not be paid if this falls within the same month**

Patient Name

If Patient Name is not registered, click here to enter 1. Patient registration \*IMPORT 25-10-2018\*

**Is this the first time you are claiming for this patient on PharmOutcomes this month**

Yes  No

Check provision history on left hand side

**New Patient**  Yes  No

Date of current medication plan

Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Name of responsible pharmacist

Medication plans should be updated annually, even where there have been no changes.

**If you are unable to take on any new referrals, even on a temporary basis, please call the Medicines Management Team :01226 433798 or email barnsleyccg.mmsbarnsley@nhs.net**

Date of Review

**NB: You can only claim for one activity per month per patient. If you enter more than one Intervention you will not be paid if this falls within the same month**

Patient Name

If Patient Name is not registered, click here to enter 1. Patient registration \*IMPORT 25-10-2018\*

Is this the first time you are claiming for this patient on PharmOutcomes this month  Yes  No  
Check provision history on left hand side

New Patient  Yes  No

Was the referral appropriate?  Yes  No

**Inappropriate Referral**

- Patient had not consented
- Inappropriate Medication
- Patient able to self medicate
- Other

Date of current medication plan   
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Name of responsible pharmacist

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Patient Name

If Patient Name is not registered, click here to enter 1. Patient registration \*IMPORT 25-10-2018\*

Is this the first time you are claiming for this patient on PharmOutcomes this month  Yes  No  
Check provision history on left hand side

Is this the first time you are claiming for this patient on PharmOutcomes this month

New Patient  Yes  No

PharmOutcomes Changes to Medication Plan?  Yes  No

**Reason for changes**

- New Medicine from GP
- Medication Stopped by GP
- Dose change by GP
- New Medicine from Hospital
- Medication Stopped by Hospital
- Dose change by Hospital
- Other

Changes to Medication Plan?

Date of current medication plan Name

Date of current medication plan   
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Name of responsible pharmacist

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Patient Name

If Patient Name is not registered, click here to enter 1. Patient registration \*IMPORT 25-10-2018\*

Is this the first time you are claiming for this patient on PharmOutcomes this month  Yes  No  
Check provision history on left hand side

New Patient  Yes  No

Changes to Medication Plan?  Yes  No

**Patient Status**

- On going support provided, no changes
- On hold, in hospital
- On hold, in care home
- Other

Date of current medication plan   
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Name of responsible pharmacist

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# Referral process

- **Contact the Pharmacy**
- **Ask to make a “Medication Management Service” referral.**
- If for any reason the Pharmacy declines to accept the referral then they should be able to advise you of the Pharmacy nearest to them who may accept a referral.
- Any problems finding a Pharmacy then please contact the Medicines Management Team 01226 433798.
- Arrange with the Pharmacy how a completed referral form will be received by them

- **Complete a referral form send it using a secure method of transmission**
- **Always follow up with the Pharmacy to ensure it has been received**
- **Once the Pharmacy has received the form they will have 10 WORKING days to obtain an up to date record of medicines from the GP surgery and undertake a review and complete paperwork.**
- The Pharmacy will contact the referrer if there are any problems that arise e.g. unable to get a medicines record from the GP surgery OR unable to access patient to undertake the review..
- It is the Pharmacist's discretion which medicines go into a monitored dosage system ( MDS) and sometimes even with the scheme in place there may be a need for nursing or other staff to separately administer some medicines.

- **The person completing this form will RECEIVE the completed Medication Management Service care plan from the Pharmacy and it is their responsibility to ensure this is passed on to the Care Provider and that a record is kept.**
- **The person completing this form can nominate for someone else to receive the completed Medication Management Service care plan from the Pharmacy. It will then be their responsibility to ensure they Pharmacy care plan is passed on to the Care Provider and that they hold a record.**
- **If the details of the Care Provider are known at the point of referral then they should be completed so that they will receive a copy of the completed Medication Management Service care plan from the Pharmacy.**

- If there are any **CHANGES** made to medication for any patient using this scheme then the Pharmacy must be contacted by the patient's care coordinator/referrer to inform them.
- The Pharmacy will complete another review and issue the referrer or those nominated with a new Medication Management Service medication plan.
- Whilst this review is ongoing, neighbourhood nursing staff may need to be asked to temporarily administer medicine.
- When an updated care plan is received from the Pharmacy then it must be issued to the Care Provider who should then remove any previous paperwork which exists in the patient's home.

# Service Delivery

- The service is usually delivered in the patient's home,
- If it is suitable for the patient the assessment may also be conducted in the pharmacy
- The assessment may also be undertaken by Pharmacy staff qualified to level 2/3 – as accredited and delegated by the superintendent and/or responsible pharmacist.
- The responsible pharmacist will be accountable for the completion of the care plan and recommendations based on the information provided within the review.
- The community pharmacy will be responsible for the quality of the service it delivers.

# Key points

- All referrals must be complete and use the approved form
- All medication plans must be updated at least every 12 months
- New fees available from February 2019
- New Service specification starts from April 2019
- Existing monthly claim scheme ends May 2019 (for those not ready to transition to new service)