

# NATIONAL STANDARDS FOR HEALTHCARE CLEANLINESS 2021



National Standards of  
Healthcare Cleanliness 2021

## Risk and Responsibilities



# FUNCTIONAL RISK (FR) CATEGORY

- FR 3 (audit frequency bi-monthly, audit target 90%)

Mental health and learning disability wards

Urgent care centres

Dental outpatient departments

Sexual health clinics

# FUNCTIONAL RISK (FR) CATEGORY

- FR 4

Treatment rooms where invasive procedures take place

Entrances, receptions and public corridors

Waiting areas

Consulting/therapy rooms

Rehabilitation units

General outpatient departments/clinics

Physio outpatients

# CLEANING SPECIFICATION

- Cleaning elements
- Performance parameters
- Cleaning frequency

# ELEMENTS, PERFORMANCE PARAMETERS AND CLEANING FREQUENCIES

No.	Element	Performance parameter	FR3	FR4
1	Weighing scales	All parts including underneath should be visibly clean with no blood and body fluid substances.	Full clean daily and after each use, to remove any visible soiling.	Full clean daily and after each use to remove any visible soiling.
2	Treatment Couches	Visibly clean with no blood and bodily substances, dust, dirt, debris, adhesive tape, stains or spillages.	Full clean weekly and patient touch points between each use.	Check clean weekly and full clean between patient use.
3	Sinks and taps	Visibly clean with no blood and bodily substance dust, dirt, debris, limescale, stains or spillages. Plugholes and overflows should be free from build up.	Full clean daily including touch points (tap handles) and one check clean daily including touch points and descale as local protocol.	Full clean daily, including touch points (tap handles) and descale as local protocol.
4	Data monitoring equipment	All parts including underneath should be visibly clean with no blood and bodily substances, dust, dirt, debris or spillages.	Full clean weekly regardless of use, including those in storage. Check clean before use. Clean after use.	Full clean weekly regardless of use, including those in storage. Check clean before use. Clean after use.

# CLEANING RESPONSIBILITIES

No.	Element	After Patient Use or if visibly soiled	Daily Clean Responsibility	Periodic Clean Responsibility
1	Weighing scales	Clinical team	Clinical team	Clinical team
2	Treatment couches	Clinical team	Domestic team	Domestic team
3	Sinks and taps	N/A	Domestic team	Domestic team
4	Data monitoring equipment	Clinical team	Clinical team	Clinical team

# COMMITMENT TO CLEANLINESS CHARTER

## Our Commitment To Cleanliness

## Cleaning Summary

Keeping the NHS clean and preventing infection is everybody's responsibility from the Chief Executive to the healthcare cleaner. It is important for patients, visitors, the public and staff.

Cleanliness matters, and to ensure consistency throughout the NHS, and to support hospitals and healthcare services, this commitment has been adopted in every organisation.

This Charter sets out our commitment to ensure a consistently high standard of cleanliness is delivered in all of our healthcare facilities. It also sets out how we would like you to help us maintain high standards.

### WE WILL:

- Treat patients in a clean and safe environment and minimise exposure to healthcare associated infections
- Provide a well maintained, clean and safe environment, using the most appropriate and up to date cleaning methods and frequencies
- Maintain fixtures and fittings to an acceptable condition to enable effective and safe cleaning to take place regularly
- Allocate specific roles and responsibilities for cleaning, linked to infection prevention and control, that are underpinned by strong, clear leadership that encourages a culture where cleanliness matters
- Have clinical leads who will establish and promote a cleanliness culture across their organisation
- Constantly review cleanliness and improve performance
- Take account of your views about the quality and standards of cleanliness by involving patients and visitors in reporting and monitoring how well we are doing
- Provide the public with clear information on any measures which they can take, to assist in the prevention and control of healthcare associated infections
- Provide the public with clear and precise information relating to the potential risk of contracting a healthcare associated infection. This will include highlighting other helpful information sources so that patients and public can access up to date local data
- Provide structured and pro-active education and training to ensure all our staff are competent in delivering infection prevention and control practices within the remit of their role
- Design any new facilities with ease of cleaning in mind

### WE ASK PATIENTS, VISITORS AND THE PUBLIC TO:

- Follow good hygiene practices which are displayed in and around the organisation
- Tell us if you require any further information about cleanliness or prevention of infection
- Work with us to monitor and improve standards of cleanliness and prevention of infection

Chairman

Name / Signature

Chief Executive

Name / Signature

### PROTECTED MEAL TIMES

The Trust places great importance upon the need to ensure patients receive appropriate nutritional intake and assistance at meal times. Therefore during 'Protected Meal Time periods' cleaning will be undertaken in areas which do not interrupt the patient's enjoyment or distract Nurses from assisting patients with eating.



### ISOLATION AREAS

All areas identified as Isolation Areas are cleaned using yellow colour coded equipment in accordance with the Trust's Infection, Prevention and Control Policy requirements.



### CATEGORY: FR3 Urgent Care Centre

CLEANING TASK	CLEANING FREQUENCY	RESPONSIBILITY
<b>Sanitary Areas</b>		
Toilets, urinals, sinks, baths and taps	1 x full daily, 1 x check daily	Healthcare Cleaning Professional (HCP)
Showers	1 x full daily	HCP
Mirrors	1 x full daily	HCP
<b>Patient Areas</b>		
Patient trolleys and treatment couches	1 x full weekly and between use	HCP and Clinical Team
Chairs and couches	1 x full daily	HCP
Switches, sockets, data points, wall fixtures	1 x full twice weekly, 1 x check daily	HCP
Walls (accessible up to 2m)	1 x full annually, 1 x check daily	HCP
Doors, including ventilation grilles	1 x full daily	HCP
Windows	1 x full every 6 months	External contractor
Internal glazing	1 x full weekly	HCP
Radiators including cover	1 x full weekly external only	HCP
Curtains and blinds	As local protocol, annually minimum	HCP
Low, middle and high surfaces	1 x full weekly	HCP
Waste receptacles	1 x full daily, 1 x check daily	HCP
Dispenser cleaning	1 x full daily external (internal weekly)	HCP
Replenishment of consumables	Check and replenish 3 x daily	HCP
<b>Floors</b>		
Floors hard	1 x full daily	HCP
Floors soft	1 x full daily	HCP
<b>Kitchen Areas</b>		
Fridges and freezers	1 x full weekly, 1 x check daily	HCP
Cupboards	1 x full monthly, 1 x check daily	HCP
<b>Medical Equipment</b>		
Medical equipment	Refer to local protocol	Clinical staff
<b>Cleaning Equipment</b>		
All cleaning equipment including trolley	Full clean after each use	HCP

### National Cleaning Colour Coding Scheme – National Patient Safety Agency

All cleaning items including cloths, mops, buckets, aprons and gloves should be colour coded as follows:



If you require further information regarding cleaning or wish to comment about the cleanliness of this area, please contact:



# AUDIT

- Technical audit – depends on your FR rating to how often
- Efficacy audit – annually
- External audit – annually
- Managing actions



# STAR RATING



- Must be visible to patients/public
- Can only be updated following the next full re-audit
- Rectification flow chart
- Documents relating to failures and rectifications must be retained for a minimum of 3 years.

# RECAP ON PRIORITIES

- Cleaning specification

FR rating

Element inventory (list of items in each room)

Performance parameter (cleaning standard)

Cleaning frequency

Responsibilities

- Commitment to cleanliness charter
- Audit templates
- Star ratings

# INFORMATION

- <https://www.england.nhs.uk/estates/national-standards-of-healthcare-cleanliness-2021/>
- <https://www.barnsleyhospital.nhs.uk/community-ipc/>