

Thank you for contacting the South Yorkshire and Bassetlaw Screening and Immunisation team.  
 This email inbox is monitored and reviewed Monday to Friday 9am to 5pm.  
 We endeavour to respond within one working day.

If your email is regarding an immunisation query, whilst you await our reply please find some useful links to guidance that may provide the answer you require.

Cold Chain	<a href="#">Protocol for Ordering Storing and Handling of Vaccines</a> <a href="#">Vaccine Incident Guidance</a> <a href="#">Keep Your Vaccines Healthy Poster</a> <a href="#">Immform Portal</a>
Vaccination of individuals with incomplete schedules algorithm	<a href="#">Uncertain or Incomplete Immunisation Algorithm</a>
Immunisation against infectious disease -The Green Book	<a href="#">The Green Book</a>
Vaccine Update	<a href="#">Vaccine Update</a>
Summary of Product characteristics (SPC) for vaccines	<a href="http://www.medicines.org.uk">http://www.medicines.org.uk</a>
The complete UK Immunisation Schedule	<a href="#">The Complete Routine Immunisation Schedule</a>
UK National Screening Committee helpdesk	<a href="https://view-health-screening-recommendations.service.gov.uk/helpdesk/">https://view-health-screening-recommendations.service.gov.uk/helpdesk/</a>

If your enquiry relates to any of the below (including screening), please contact the relevant team.

Who to Contact	Type of Query/Assistance Needed	Contact Details
<b>UK Health Security Agency Yorkshire and Humber (UKHSA, formerly Health Protection Team)</b>	Notifiable diseases – reporting and/or queries, post-exposure vaccination and outbreak management	0113 386 0300
<b>National Travel Health Network and Centre (NathNac)</b>	<b>Travel vaccination advice: <a href="http://nathnac.net/">http://nathnac.net/</a> Health professional advice line</b>	0845 602 6712
<b>CHIS (Child Health)</b>	For example, any scheduling, appointments, waiting lists and recorded immunisation history queries, registrations, movers in/out	0114 305 3290
<b>School Aged Adolescent Immunisation Teams/providers</b>	For any queries regarding any of the routine adolescent vaccination programmes (excluding flu)	0114 305 3230
<b>School Aged Flu Vaccination Teams</b>	For any queries regarding the school aged flu vaccination programme	03333 583 397
<b>South Yorkshire and Bassetlaw Public Health Claims/Contracts manager</b>	For queries regarding payment for vaccination & immunisation services via CQRS or Open Exeter* (*to be phased out in June 2021).	<a href="mailto:england.syb-phclaims@nhs.net">england.syb-phclaims@nhs.net</a>
<b>South Yorkshire and Bassetlaw Primary Care Team</b>	For queries regarding GP services other than screening and immunisation.	<a href="mailto:england.sybprimarycare@nhs.net">england.sybprimarycare@nhs.net</a>
<b>South Yorkshire and Bassetlaw Public Health Contracts</b>	For screening and immunisation contracting queries	<a href="mailto:england.yh-phcontracts@nhs.net">england.yh-phcontracts@nhs.net</a>
<b>Screening Quality Assurance Team</b>	For any query relating to the national screening programmes (DESP, AAA, Cervical, Bowel, Breast, Ante-natal and newborn)	<a href="mailto:PHE.NORTHQA@nhs.net">PHE.NORTHQA@nhs.net</a>